



IDUG EMEA Db2 Tech Conference
St. Julians, Malta | November 4 - 8, 2018

 **#IDUGDb2**

My Favourite Problem Determination Tricks

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Session code: C6

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Db2 for Linux, UNIX, Windows





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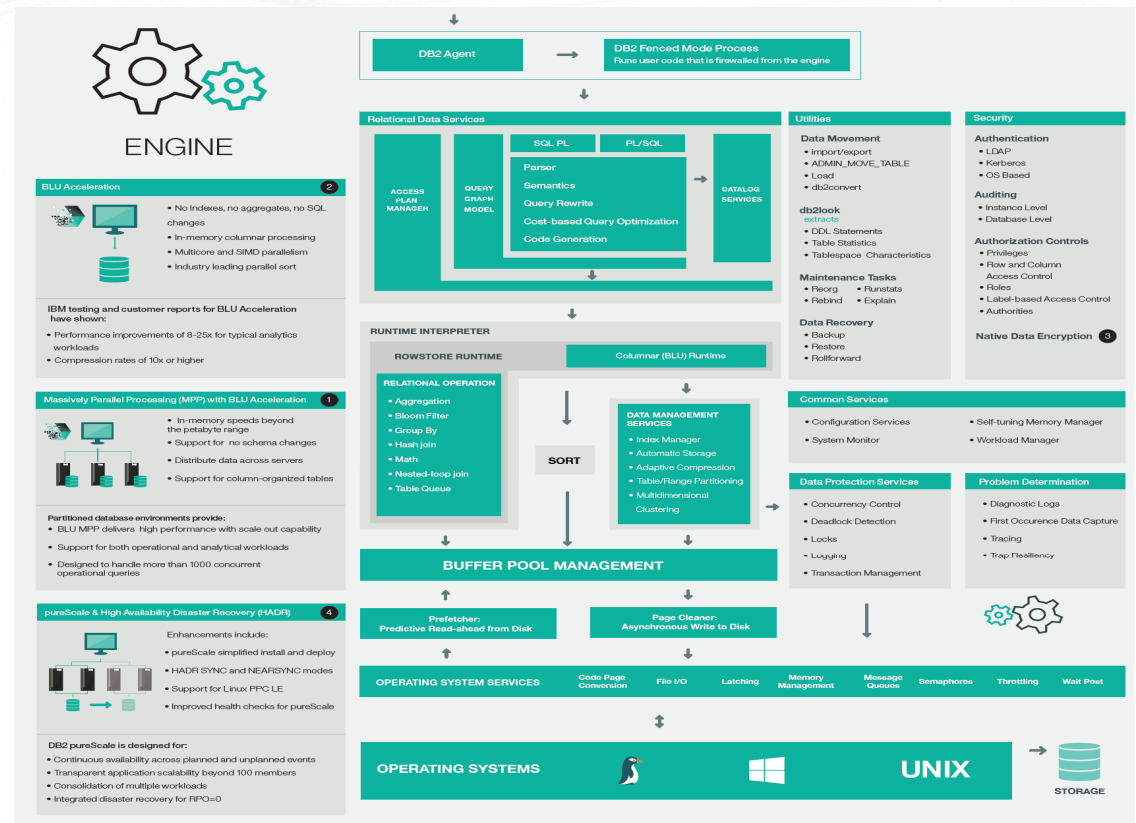
 #IDUGDb2

Agenda

- Db2 Kernel and Return Code Anatomy
- Fifty shades of Db2 Trace
- Call-Out Scripts
- Locking/Latching Tricks
- Table Space Map
- Sleep... 😊

Db2 Engine Anatomy

- Millions of lines of code
- Grouped into components
- Component expertise
 - Single : hard
 - Multiple : lifetime effort
 - Most : Keri 😊



Routine Naming Anatomy

sqlCalculateDbHeaps

“sql” prefix
(optional)

Function name:
“Calculate Db Heaps”

Component:
“sql”

Making Sense of Return Codes

- Wikipedia: *In computer programming, a **return code** or an **error code** is an enumerated message that corresponds to the status of a specific software application*
- Db2 return codes can be spotted in various places: Db2 diagnostic log, notification log, traces, command line, CLI logs, JAVA traces
- Most of the time they should be accompanied by a text message
 - What if this is not the case?
 - What if I want to know more?

db2diag -rc/db2diag -cfrc

- The `db2diag` tool can be used to translate a return code to the corresponding text representation
 - `db2diag -rc <code>` for non-pureScale return codes
 - `db2diag -cfrc <code>` for CF return codes
- The `<code>` can be any of the following:
 - Hex code, e.g.: `0x870F0016`
 - Decimal code, e.g.: `-2029060074`
 - Mnemonic name, e.g.: `SQLLO_SHAR`

Example: db2diag -rc

```
$ db2diag -rc 0x870F0016

ZRC class :
    Global Processing Error (Class Index: 7)
Component:
    SQL0 ; oper system services (Component Index: 15)
Reason Code:
    22 (0x0016)

Identifer:
    SQL0_SHAR
Identifer (without component):
    SQLZ_RC_SHAR

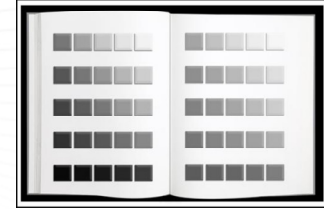
Description:
    File sharing violation.
```

Return Code Anatomy

- ZRC class :
 - Non-Critical Media Error (Class Index: 4)
- Component:
 - SQL0 ; oper system services (Component Index: 15)
- Reason Code:
 - 1 (0x0001)

Fifty Shades of Db2 Trace

- Db2 trace typically provides information on:
 - Internal functional calls made
 - Code path used, i.e. *code flow*
 - Data being manipulated at each point within the function
 - Time elapsed in each function, if enabled



However, Db2 trace can also be used to perform other neat tricks!

Trace: Sample Usage

- Typical Db2 trace invocation (“*trace everything*”):

```
db2trc on -l <buffer_size> -t
```

- Trace specific components:

```
db2trc on -l <buffer_size> -t -Madd SQLB -Madd SQLD
```

- Trace specific applications:

```
db2trc on -l <buffer_size> -apphdl <apphdl> (up to 16 apphandles), OR  
db2trc on -l <buffer_size> -appid <applid> (up to 12 application IDs)
```

- Trace into a file (“*unlimited*” buffer):

```
db2trc on -f <dmpfile> -t
```

- Verify trace is on:

```
db2trc inf
```

- Dump the trace buffer, turn off tracing, and format trace data:

```
<recreate the problem>  
db2trc dmp <dmpfile> (skip if tracing into a file, -f, is used)  
db2trc off  
db2trc flw <dmpfile> <flwfile>  
db2trc fmt <dmpfile> <fmtfile>
```

Trace: Flow

```
308986      sqlProcessSCoordRequest entry [eduid 37 eduname db2agent]
310069      | sqlpParallelRecovery entry [eduid 37 eduname db2agent]
              <...lots of other calls here...>
316955      | sqlpParallelRecovery exit [rc = SQLB_EMP_MAP_INFO_NOT_FOUND]
317046      sqlProcessSCoordRequest exit
```

- **Unique trace ID. Increasing order, trace always starts with 1.**
- **Db2 function called. Name chosen by Db2 developers, often self-explanatory.**
- **Specific place in function. Could be “entry”, “exit”, “probe number”, “marker”, ...**
- **Db2 “thread” (EDU) ID and name. Matches the EDU ID and name in db2diag.log.**
- **Return code. A good string to search for in Db2 APARs.**

FLW provides a visual representation of which Db2 routines were called and by whom, their return code, markers, and probe points. The trace IDs are not sequential (i.e. contain “holes”) because of context switching, i.e. EDU “A” may own entries 1 and 3, but EDU “B” running in parallel will own 2 and 4.

Trace: Format

```
316955  exit DB2 UDB recovery manager sqlpParallelRecovery fnc (2.3.94.48.0) pid 14925 tid
46912874998080 cpid 14546 node 0 rc = 0x8402001B =
-2080243685 = SQLB_EMP_MAP_INFO_NOT_FOUND

316956  entry DB2 UDB base sys utilities sqlSubCoordTerm fnc (1.3.5.1051.0) pid 14925 tid
46912874998080 cpid 14546 node 0 eduid 37 eduname
db2agent
```

- **Unique trace ID. Matches the ID in FLW.**
- **Specific place in function. Could be “entry”, “exit”, “probe number”, “marker”, ...**
- **Db2 area, component, and function called. Note the unique “IP address”.**
- **Process/thread/EDU/Node ID, EDU name. Also could contain timestamp, etc...**
- **Return code. Same as in FLW.**

FMT provides additional detail about individual trace entries. Unlike FLW, the entries are perfectly sequential and ordered by time. When timestamps are present (db2trc -t), these entries could be used for performance measurements. Because of the aforementioned context switching, extra attention needs to be paid to EDU which owns the trace entry of interest.

Trace: Flow and Timeline

```
$ db2trc flw -t trace.dmp trace.flw
```

Trace ID	Time	Code flow
34792	13.644484000	sqlbDMSGetOpenInfo entry [eduid 26 eduname db2pfchr]
34795	13.644485000	SqlbFhdlTbl::getFileHandle entry [eduid 26 eduname db2pfchr]
34797	13.644485000	SqlbFhdlTbl::getHashOpts entry [eduid 26 eduname db2pfchr]
34801	13.644486000	SqlbFhdlTbl::getHashOpts exit
34803	13.644487000	SqlbFhdlTbl::findSlot entry [eduid 26 eduname db2pfchr]
34806	13.644487000	SqlbFhdlTbl::findSlot exit
34809	13.644488000	SqlbFhdlTbl::getFileHandle exit
34811	13.644488000	sqlbDMSGetOpenInfo exit
34813	13.644489000	sqloReadV entry [eduid 26 eduname db2pfchr]
34816	13.644489000	sqloReadVLow entry [eduid 26 eduname db2pfchr]
37638	13.645357000	sqloReadVLow exit
37642	13.645359000	sqloReadV exit

- Time spent per EDU
- Look for “lags” in the time sequence

Trace: Performance Trace

```

$ db2trc on -perfcount -t
<...run your scenario...>
$ db2trc dmp trace.dmp
$ db2trc off
$ db2trc perfmt trace.dmp trace.perfmt
$ sort -k2nr trace.perfmt > trace.perfmt.sorted

```

Number of executions	Time spent (s)	Routine names
1	15.725198000	sqlrr_execimmd
1	15.725046000	sqlrr_execute_immed
1	15.702721000	sqlriSectInvoke
524288	11.086911000	sqlrinsr
524288	10.367470000	sqldRowInsert
262145	8.946307000	sqlriisr

- A great way to “profile” what is happening in Db2

Trace: analyzetrace (COMING SOON™)

- Previous example shows a “*per-instance*” performance profile
- What if you want to see “*per-EDU*” performance data?

```
$ db2trc on -f trace.dmp -t
$ db2 connect to sample
$ db2trc off
$ db2trc flw -t trace.dmp trace.flw
$ ./analyzetrace -f trace.flw
Output will be sorted by total time in descending order

Slurping file trace.flw ..

Slurping 223909 lines in trace.flw
Sorting .. please wait
Please check perftrace.out
Program Finished
```

Trace: analyzetrace Example

Pid	Lvl	FuncName	TTime(ms)	HTime	LTime	AvgTime	NCalls	ERHTime

21160 (Tid = 139923394914048, Node = 0)								
	7	sqljcReceive	2194.898	1138.186	1056.712	1097.449	2	222718
	7	sqljsParse	851.295	851.295	851.295	851.295	1	24479
	8	sqljsParseConnect	851.263	851.263	851.263	851.263	1	24509
	10	sqljsConnectAttach	851.250	851.250	851.250	851.250	1	24513
	11	sqleUCagentConnect	851.211	851.211	851.211	851.211	1	24516
	12	sqleUCengnInit	851.183	851.183	851.183	851.183	1	24541
	13	sqeApplication::AppLocalStart	851.178	851.178	851.178	851.178	1	24542
	15	sqeApplication::AppStartUsing	850.534	850.534	850.534	850.534	1	25039
	17	sqeLocalDatabase::FirstConnect	490.520	490.520	490.520	490.520	1	25623
	18	sqledint	446.490	446.490	446.490	446.490	1	30916
	19	sqlbinit	243.776	243.776	243.776	243.776	1	40509
	19	sqlpinit	186.967	186.967	186.967	186.967	1	31061
	20	sqlpgint	154.109	154.109	154.109	154.109	1	37125
	20	sqlbInitBufferPool	91.588	22.036	14.973	18.318	5	44170
	21	sqlbSetupClnrGroupForBP	86.403	21.557	14.391	17.281	5	44287

Trace: Print Call Stack

```
$ db2trc print -stack 314032 trace.flw

pid = 14925 tid = 46912874998080 node = 0

308986 sqlProcessSCoordRequest entry [eduid 37 eduname db2agent]
310069 | sqlpParallelRecovery entry [eduid 37 eduname db2agent]
314023 | | sqlpPRecReadLog data [probe 1250]
314027 | | | sqlprProcDPSrec data [probe 430]
314028 | | | | sqlpRecDbRedo entry [eduid 37 eduname db2agent]
314030 | | | | | sqldmrdo data [probe 0]
314031 | | | | | | sqldomRedo entry [eduid 37 eduname db2agent]
314032 | | | | | | | sqldRedoFastTruncTable entry [eduid 37 eduname db2agent]
```

- If you only consider the initial entry for each routine in a Db2 trace flow file, you will get a “*call stack*” – an ordered sequence of internal Db2 calls.



Trace: Suspend Db2

```
$ db2trc on -debug "DB2.SQLE.sqlbinit.entry" -suspend
$ db2 connect to sample
<...hangs...>

db2diag.log
2018-10-15-12.50.06.307166-240 I135142E2673          LEVEL: Severe
PID       : 10253                TID  : 140494935942912 PROC  : db2sysc 0
INSTANCE: db2inst2             NODE  : 000                DB   : SAMPLE
APPHDL   : 0-79                 APPID: *LOCAL.db2inst2.181015165006
AUTHID   : DB2INST2            HOSTNAME: demobox
EDUID    : 18                   EDUNAME: db2agent (SAMPLE) 0
FUNCTION: DB2 UDB, trace services, crash_trace, probe:10
MESSAGE : MARKER=16397=PD_DB2_TRC_CRASH_SUSPEND "Trc. debug: Suspending"
DATA #1 : Function, 4 bytes
DB2 UDB, buffer pool services, sqlbinit
```

- Suspend Db2 during an event of your choice
- Can also be used to crash Db2 (great for recovery tests 😊)

Trace: Call-Out Script

- Situation: You want to collect information when a specific Db2 routine is executed.
- Solution:
 - `db2trc -debug -db2cos`
- This action triggers the `db2cos` script located in `~/sql1lib/bin`
- If you want to customize the script:
 1. Copy `~/sql1lib/bin/db2cos` to `~/sql1lib/adm`
 2. Locate the "DB2_TRC" section
 3. Add your commands

Trace: Call-Out Script Example

```
$ db2trc on -debug "DB2.SQLB.sqlbinit.entry" -suspend -db2cos
$ db2 connect to sample
<...hangs...>

db2diag.log
2018-10-15-14.20.53.747332-240 I6776E379 LEVEL: Event
PID      : 24321 TID : 140385756596000 PROC : db2vend (PD Vendor Process - 18)
INSTANCE: db2inst2 NODE : 000
HOSTNAME: demobox
FUNCTION: DB2 UDB, trace services, pdInvokeCalloutScriptDirect, probe:10
START   : Invoking /home/db2inst2/sqllib/adm/db2cos from buffer pool services sqlbinit

24178.18.000.cos.txt
Trace Point Caught
Instance      db2inst2
Database:     SAMPLE
Partition Number: 000
PID:         24178
TID:         3179276032
```

db2pdcfg: Execute Call-Out Script

- `db2pdcfg` can also be used to execute the call-out script
 - `db2pdcfg -catch diagstr="Message to capture"`
 - The string must be located in the "MESSAGE" section of the diagnostic log entry
 - Use of a substring is acceptable

<code>db2trc -debug -db2cos</code>	<code>db2pdcfg -catch diagstr</code>
Fires off when a routine/probe is executed	Fires off when a diagnostic message is encountered
Use when a diagnostic message is not present	Use when unsure about the routine name
Use when one routine produces multiple messages	Use when multiple routines produce the same message

db2pdcfg: Call-Out Example (1)

For example, let us capture the following event which happens during the database activation time (e.g. during the first connection):

```
2018-10-02-16.02.57.310281-240 I3547E521          LEVEL: Event
PID      : 20436                TID : 140319605647104 PROC : db2sysc 0
INSTANCE: db2inst2            NODE : 000                DB   : SAMPLE
APPHDL   : 0-18                APPID: *LOCAL.db2inst2.181002200256
AUTHID   : DB2INST2           HOSTNAME: demobox
EDUID    : 18                  EDUNAME: db2agent (SAMPLE) 0
FUNCTION: DB2 UDB, catcache support, sqlrlc_catcache_init, probe:260
MESSAGE : Catalog cache size:
DATA #1 : unsigned integer, 8 bytes
851968
```

- Let us pick “Catalog cache size” without the trailing colon

db2pdcfg: Call-Out Example (2)

```
$ db2pdcfg -catch diagstr="Catalog cache size"
<...skipping...>
  Action:          Error code catch flag enabled
  Action:          Execute /home/db2inst2/sqllib/bin/db2cos callout script
  Action:          Produce stack trace in db2diag.log

$ db2 connect to sample

db2diag.log
FUNCTION: DB2 UDB, RAS/PD component, pdLogInternal, probe:999
DATA #1 : <preformatted>
Caught String Catalog cache size. Dumping stack trace

2018-10-02-16.02.57.378838-240 I6624E380                LEVEL: Event
PID      : 20633                TID : 140296236762912 PROC : db2vend (PD Vendor Process - 18)
INSTANCE: db2inst2            NODE : 000
HOSTNAME: demobox
FUNCTION: DB2 UDB, trace services, pdInvokeCalloutScriptDirect, probe:10
START   : Invoking /home/db2inst2/sqllib/bin/db2cos from RAS/PD component pdLogInternal
```

One Minute Lock Problem Determination

- **Situation:** *A connection to the database hangs or the database is slower than usual, and you want to investigate possible lock contentions*
- **Solution:**
 - `db2pd -db <dbname> -locks -wlocks`
- **This command will give you:**
 1. Information on all locks currently used by the database (including those that nobody is waiting for)
 2. Holder/Waiter info for transaction locks being waited on

Lock Example (1)

SESSION 1

```
$ db2 connect to sample
```

```
$ db2trc on -debug "DB2.SQLB.sqlbDMSMapAndRead.entry" -suspend
```

```
Trace is turned on
```

```
$ db2 "select count(*) from staff"
```

```
<...hangs...>
```

SESSION 2

```
$ db2 connect to sample
```

```
$ db2 list tables
```

```
<...hangs...>
```

Lock Example (2)

```
$ db2pd -db sample -locks -wlocks
Database Member 1001 -- Database SAMPLE -- Active -- Up 0 days 00:28:21 -- Date 2018-10-22-12.05.40.964806

Locks:
Address          TranHdl Lockname          Type          Mode Sts Owner Dur HoldCount Att          ReleaseFlg
0x00007F66DC2F2E00 13      01000000010000000100C07ED6 VarLock      ..S G 13 1 0          0x00000000 0x40000000
0x00007F66DC2F5F00 12      434F4E544F4B4E3128DD6306C1 PlanLock     ..S G 3 1 0          0x00000000 0x40000000
0x00007F66DC2E7980 3       41414141416641647CF81EA4C1 PlanLock     ..S G 3 1 0          0x00000000 0x40000000
0x00007F66DC2F5E80 12      41414141416641647CF81EA4C1 PlanLock     ..S G 3 1 0          0x00000000 0x40000000
0x00007F66DC2F2D00 13      5359534C564C3031DDECEF28C1 PlanLock     ..S G 13 1 0          0x00000000 0x40000000
0x00007F66DC2E7B80 3       E08172E4667F000000000001C1 PlanLock     ..X G 3 1 0          0x00000000 0x40000000
0x00007F66DC2F5E00 12      E08172E4667F000000000001C1 PlanLock     ..X W 3 0 0          0x00000000 0x00000000
0x00007F66DC2F2F00 13      050004000000000000000000054 TableLock    .IS G 13 1 1          0x00002000 0x40000000
0x00007F66DC2E7D80 3       00000D000000000000000000054 TableLock    .IS G 3 1 0          0x00002000 0x40000000
0x00007F66DC2F1280 14      00000D000000000000000000054 TableLock    .IN G 14 1 0          0x00003000 0x40000000
0x00007F66DC2F2A80 7       000007000000000000000000054 TableLock    .IX G 7 1 0          0x00202000 0x40000000

Database Member 1001 -- Database SAMPLE -- Active -- Up 0 days 00:28:21 -- Date 2018-10-22-12.05.40.973305
Locks being waited on :
AppHandl [nod-index] TranHdl Lockname          Type          Mode Conv Sts CoordEDU AppName
8         [000-00008] 3       E08172E4667F000000000001C1 PlanLock     ..X      G 18      db2bp
32        [000-00032] 12      E08172E4667F000000000001C1 PlanLock     ..X      W 46      db2bp
```

One Minute Latch Problem Determination

- **Situation:** *Similar to the locking case, except there are no lock holders or waiters present*
- **Solution:**
 1. `db2pd -latches`
 - Provides a quick overview of latch holders/waiters
 - Use when you do not care about the root cause
 2. `db2pd -stack all` followed by `analyzestack -l`, OR `db2fodc -hang basic` followed by `analyzestack -l`
 - More details, perhaps harder to read initially
 - Often sufficient for root cause analysis

Latch Scenario

SESSION 1

```
$ db2 connect to sample
```

```
$ db2trc on -debug "DB2.SQLB.sqlbPoolTblNewPool.entry" -suspend
```

```
Trace is turned on
```

```
$ db2 create tablespace ts1
```

```
<...hangs...>
```

SESSION 2

```
$ db2 connect to sample
```

```
$ db2 "list tablespaces"
```

```
<...hangs...>
```

db2pd -latches Example

```
$ db2pd -latches
```

```
Database Member 0 -- Active -- Up 0 days 00:22:36 -- Date 2018-10-23-18.15.09.261949
```

```
Latches:
```

Address	Holder	Waiter	Filename	LOC	LatchType	HoldCount
0x0000000201FD0470	14	0	Unknown	1391	SQLLO_LT_sqeWLDISPATCHER__m_tunerLATCH	1
0x00007F890472B6F0	18	45	Unknown	2941	SQLLO_LT_SQLB_PTBL__pool_table_latch	1
0x0000000202AA7C88	18	0	Unknown	526	SQLLO_LT_preventSuspendIOlotch	1

- Look for lines with non-zero values in the “Waiter” column
- In this case, there is a contention on a “pool table latch”
 - Holder: EDU 18
 - Waiter: EDU 45

analyzestack Example

```
$ db2pd -stack all
Attempting to produce all stack traces for database partition.
See current DIAGPATH for stack trace file.

$ ~/sqllib/pd/analyzestack -i ~/sqllib/db2dump -l
**** 1 LATCHWAIT DETECTED ****
Please check the following files:

LatchAnalysis.out
***** LATCHWAIT DETECTED ( #1 ) *****
<<<< Holder Information (Address = 0x7f890472b6f0) >>>>
  18 (/home/db2inst2/sqllib/db2dump/5274.18.000.stack.txt)
Agent Type: db2agent (SAMPLE)

<<<< Waiter Information (Address = 0x7f890472b6f0) >>>>
TOTAL WAITERS >> 1
  45 (/home/db2inst2/sqllib/db2dump/5274.45.000.stack.txt)
Agent Type: db2agent (SAMPLE)
```

db2fodc – First Occurrence Data Capture

- **Situation:** *You want to bring the data collection to the next level and collect the maximum amount of information for a subsequent problem determination*
- **Solution:**
 - `db2fodc -hang basic`
- **Find `db2fodc -hang` too slow? No problem!**
 1. **Copy** `~/sql1lib/bin/db2cos_hang` to `~/sql1lib/adm/db2cos_hang`
 2. In `~/sql1lib/adm/db2cos_hang`, search for **`no_wait="OFF"`**
 3. Change to **`no_wait="ON"`**
 4. Execute `db2fodc` as usual

db2fodc -hang Example

```
$ db2fodc -hang basic
"db2fodc": List of active databases: "SAMPLE"

Starting data collection for hang problem determination...
Tue Oct 23 19:03:40 EDT 2018
...
Collecting OS Configuration info (started at 07:03:40 PM)
Should complete in less than one minute
Finished at 07:03:41 PM
...
Collecting DB2 CONFIG info (started at 07:04:16 PM)
Estimated time to completion is 5 minutes (Ctrl-C to interrupt)
Finished at 07:04:17 PM

Output directory is /home/db2inst2/sqllib/db2dump/FODC_Hang_2018-10-23-19.03.40.064993_0000
Open db2fodc_hang.log in that directory for details of collected data
```


What's in My Table Space?

- **Situation:** *You want to see how individual objects in your table space are laid out, and/or which object is holding the high water mark.*
- **Solution:**
 - `db2dart <dbname> /DHWM /TSI <tablespaceID>`
- Objects in a table space may be placed “all over” the table space
- There may be “holes”, i.e. free space, anywhere in the table space
- The documentation claims that “*Practically speaking, it's virtually impossible to determine the high water mark yourself*”... we beg to differ! 😊

db2dart /DHWM Example

```

$ db2dart test /dhwm
High water mark: 538 pages, 269 extents (extents #0 - 268)

[0000] 65534 0x0e [0001] 65534 0x0e [0002] 65535 0x00 [0003] == EMPTY ==
[0004] == EMPTY == [0005] == EMPTY == [0006] == EMPTY == [0007] == EMPTY ==
<...skipping...>
[0132] == EMPTY == [0133] == EMPTY == [0134] == EMPTY == [0135] == EMPTY ==
[0136] 5 0x40* [0137] 5 0x00* [0138] 5 0x43* [0139] 5 0x03*
[0140] 5 0x44* [0141] 5 0x04* [0142] 5 0x00 [0143] 5 0x00
[0144] 5 0x00 [0145] 5 0x00 [0146] 5 0x00 [0147] 5 0x00
<...skipping...>
[0268] 5 0x00

Object holding high water mark:
Object ID: 5
Type: Table Data Extent
  
```

Extent Number

Object ID

Object Type

Bed Time: DB2SLEEP

- **Situation:** *You are dealing with an outage (e.g. trap, data corruption, forced database shutdown), and you wish Db2 would freeze all processing instead of shutting down so you can still collect additional runtime information.*
- **Solution:**
 - `db2set DB2SLEEP=ON`
- Actions requiring Db2 engine processing (e.g. CONNECT, MON_GET*) will not be possible, but you will be able to use `db2pd`, `db2dart`, ...
- To resume the shutdown, use `db2pcfg -wakeupinstance`

DB2SLEEP: Example

```
$ db2set DB2SLEEP=ON
$ db2stop;db2start
$ db2pd -edus
Database Member 0 -- Active -- Up 0 days 00:00:46 -- Date 2018-10-23-19.43.01.861562
List of all EDUs for database member 0
db2sysc PID: 17845

$ kill -SEGV 17845
$ kill -SEGV 17845

$ ls -d ~/sqllib/db2dump/FODC*
/home/db2inst2/sqllib/db2dump/FODC_Trap_2018-10-23-19.43.59.963061_0000

$ db2pd -edus
Database Member 0 -- Active -- Up 0 days 00:02:23 -- Date 2018-10-23-19.44.38.160836
List of all EDUs for database member 0
db2sysc PID: 17845
```



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BACKUP SLIDES



Common Db2 Component Prefixes

sql, squ	Backup and Restore
sqb	Buffer Pool Services: buffer pools, data storage management, table spaces, containers, I/O, prefetching, page cleaning
sqf	Configuration - database, database manager, configuration settings
sqd, sqdx, sqdl	Data Management Services: tables, records, long field and lob columns, REORG TABLE utility
sqp, sqdz	Data Protection Services: logging, crash recovery, rollforward
hdr	High Availability Disaster Recovery (HADR)
sqx	Index Manager
sql	Catalog Cache and Catalog Services
sqng	Code Generation (SQL Compiler)
squ, sqi, squs, sqs	Load, Sort, Import, Export
sql	Locking
sqno, sqnx, sqdes	Optimizer
sqo, sqz, oss	Operating System Services: AIX, Linux, Solaris, HP-UX platforms

Hangs: Important Routines

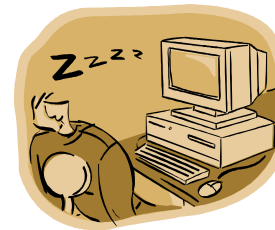
- The following routines serve as the first eyecatcher. An EDU executing these routines is always waiting for a latch, and this EDU should be closely examined:



- `getConflictComplex`
- `sqloltch`
- `sqloltch_notrack`
- `sqloSpinLockConflict`

Hangs: Less Important Routines

- The presence of the following routines usually (but not always 😊) indicates that the owning EDU is legitimately idle (e.g. sleeping, waiting for work), and the problem is elsewhere:
 - `msgrcv`
 - `ossSleep`
 - `semtimedop`
 - `sqlcIntrptWait`
 - `sqlcCSemP`
 - `sqlcWaitEDUWaitPost`
 - `sqlorest`
 - `sqlorqueInternal`
- Also, if an application state is “UOW Waiting”, this application is NOT executing inside the Db2 kernel. Instead, the application is waiting for a remote request (usually outside of Db2) => not a Db2 issue.



Trap Signals/Exceptions

UNIX/Linux Signal ID	Description
SIGILL(4), SIGFPE(8), SIGTRAP(5), SIGBUS(10, Linux: 7), SIGSEGV(11), SIGKILL(9)	Instance trap. Bad programming, HW errors, invalid memory access, stack and heap collisions, problems with vendor libraries, OS problems. The instance shuts down.
Windows Exception	Description
ACCESS_VIOLATION (0xC0000005) ILLEGAL_INSTRUCTION (0xC000001D) INTEGER_DIVIDE_BY_ZERO (0xC0000094) PRIVILEGED_INSTRUCTION (0xC0000096) STACK_OVERFLOW (0xC00000FD)	Instance trap. Bad programming, HW errors, invalid memory access, stack overflows, problems with vendor libraries, OS problems. The instance shuts down.

Abort Signals/Exceptions

UNIX/Linux Signal IDs	Description
most UNIX's: SIGABRT(6) HP-UX: SIGIOT(6)	Instance panic. Self induced by Db2 due to unrecoverable problems. Typically associated with data (disk) corruption. The instance shuts down.

Windows Exception	Description
User Defined Exception (0xE0000002)	Diagnostic info signal. Dumps diagnostic info for the failing EDU. The instance shuts down during subsequent processing.



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Session code: C6

*Please fill out your session
evaluation before leaving!*

