

Ensuring Availability with Modern DB2 Backup and Recovery Strategies

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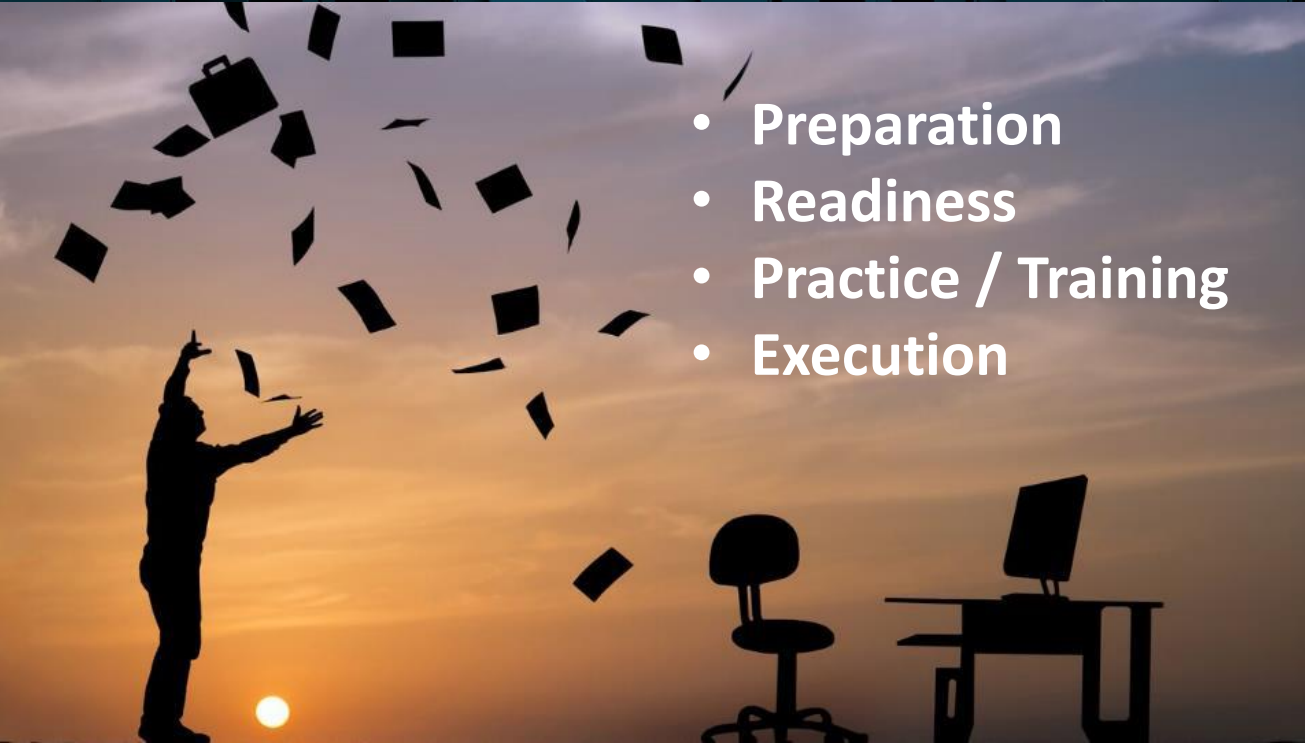
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Executive Briefing Center



Recovery Challenges



- Preparation
- Readiness
- Practice / Training
- Execution

Why do our bosses worry about Recovery ?

- Regulations
- Customer Satisfaction
- Revenue
- THE BUSINESS
 - Self imposed mandate

Your World Today - *IT Data Management Responsibilities*

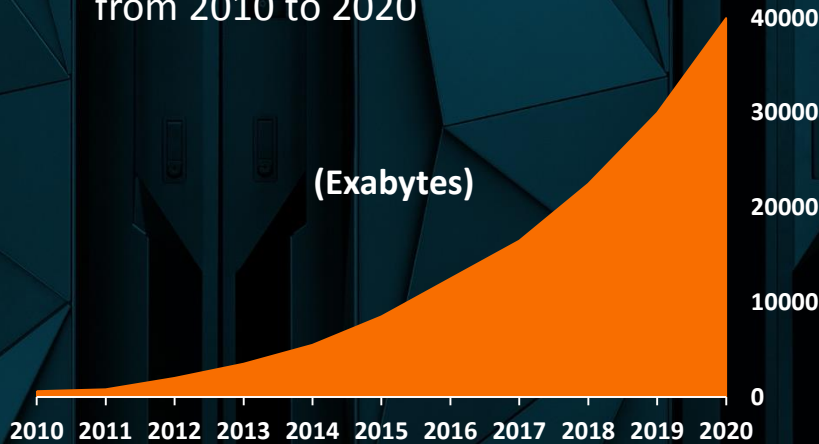


- Ensure Data Integrity
- Provide **Full** Data Availability
- Provide **Optimized** Data Access
- ✓ **Legal and Compliance** Management
- ✓ **Ensure and Test** Recoverability
- **Minimize** Costs

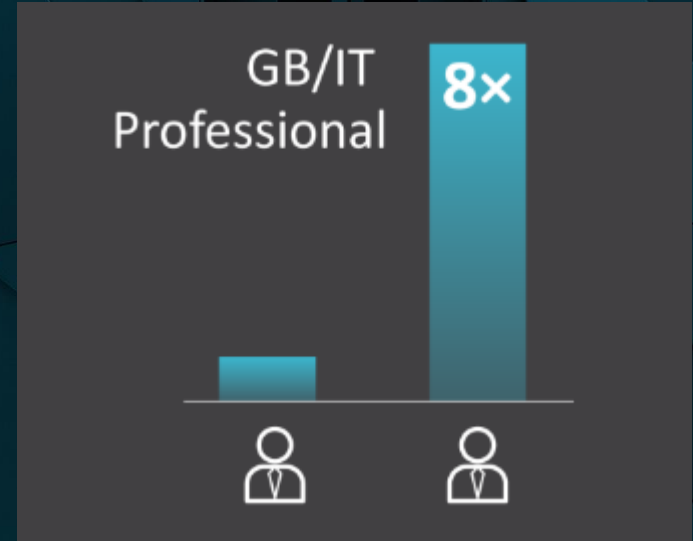
The Expectation

Digital Business Drives Data Volume and Complexity

Data Growth: 50 Fold growth
from 2010 to 2020



*IDC Digital Universe Study, Dec. 2012



What does this mean to your recovery strategy?

Recovery is a Real Challenge

- Cost of Downtime varies
- Exploding Data Volumes
 - Not to mention number of DB2 Objects
- Staff Productivity and Expertise pressures
 - Recovery is a 'part time' job, skills may wane
 - A lot of hours can go into DR test 'preparations'
 - More applications online, how about more DBAs?
 - Practice makes perfect ... when do we practice recovery?
- Planned downtime (backups) pressures
 - Consistent Copies/Dumps require outage
 - Greatly reduces maintenance windows ... if any.
 - Even a brief outage may impact business
- Unplanned outages happen at painful times

... Really is all about availability

Being a soldier is like DB2 Recovery

- 99.9% of the time nothing happens
- But ... when called into ACTION
 - Time Matters
 - Quickly Assess the issue
 - Heart is pounding
 - Different Techniques depending on situation
 - Lots of people looking on
- Why are the Military Successful
 - Training and Preparation
 - Practice
 - Continuing Training
 - New Techniques
 - Refresher
 - Changes in Environment



Sorry ... We don't do DB2 Recoveries anymore

- Remote Data Center
- Mirrored DASD Environment
- When was last time hardware failed
- 24 x 7 – 100% Availability Requirements



Lots of danger lurking for Soldiers

- Oh ... thought I was in development
- DASD Controller goes bad
- Addition of new DASD Devices
- Movement of DASD Devices
- Application Problem
- Any others out there ??



We are covered ...

- Test Disaster Recovery Every Quarter ... whether we need to or not

Hurricane Irene August, 2011



Hurricane Sandy October, 2012



Are you ever done with your DB2 Recovery Planning?



- Fast Recover and to the correct point in time (PIT)?
 - Are you meeting your SLA
- Have you practiced your recovery strategy?
 - But what did you practice? Disasters?
- Do you have recovery **compliance** requirements?
 - Are there penalties for non-compliance?
- Can we use those recovery resources?

Preparation, Readiness, Practice, Execution

Questions For Recovery

Readiness

- Prepare for the Worst
- Are we Battle Ready ?
 - Backup strategy meet our needs?
 - How much log do we have to apply ?
 - Do we have enough log available locally to recover from last image copy?

Preparation

- What spaces are logically / physically connected
 - Application RI / DB2 RI
 - What if the DBA on call doesn't know
- Application SLA
 - Are our recoveries fast enough
 - How do we make them meet the need of the business
 - What gets Recovered First?
- JCL canned ready to go ... want to go to the manual?
 - What if a recovery is our only option
- Can we even do a recovery



Who do we need to work with?

- **DB2 System Programmers**
 - DB2 Catalog / Directory
 - DB2 Logging
- **Database Administrators**
 - Doing the Application Recovery?
- **Application Owners**
 - Take the Image Copies
 - Critical Processing
- **Others**
 - Storage Management
 - Performance Group

Who is in charge of the plan ?



Are we ready to recovery ...

Does our Backup and DB2 Log Strategy meets our Recovery Requirements

- **Catalog and Directory Backups**
 - Full Image Copies of the DB2 Catalog and Directory
 - How often
- **DB2 V10 ... regular DB2 objects**
- **DB2 V11 ... faster DB Catalog Recovery**



Are we ready to recovery ...

- **Application Database Backups**
 - Verify that our objects are recoverable to our needs
 - Verify the DB2 Resources are still out there
 - Manually build queries to check
 - Third Party Software provides VERIFY function with copies
- **Are we taking Image Copies Frequent enough?**
 - Log Processing to use these image copies
- **Incremental Copies**
 - Affect Recovery Time
- **Verify object recoverability and optionally trigger image copies**
 - This feature will allow you to evaluate the “recoverability” of objects based on 3 criteria:
 - The MINIMUM number of image copies that need to exist
 - The MAXIMUM number of days since the last image copy
 - The MAXIMUM number of logs since the last image copy
 - If any of those conditions are true, you can choose to simply issue a **WARNING**, or you can choose to make an image copy.



Recovery Resource Not Found !!!

- Recovery Resources better match how we perceive Recovery
- Local / Remote Recovery
- Subsystem or Application Level Recover
- Validate our Application Recoveries
 - Many types of Recovery Points
 - TOCOPY, TIMESTAMP, QUIESCE, LOGPOINT
 - Can we support each with our Readiness
- Products on the market
 - Recovery Expert, Recovery Analyzer, Recovery Manager ... probably more



Workspace Manager

- BMC*
- Chad Work
- Claims
- MetLife
- chubb
- claims test
- db2briefing

BMC*

DB2 Navigator | File Locator | Job Browser | Performance | Schema Management | **Recovery Management** | Scratchpad

- Recoverability Reports
 - CR APPLICATION to copy
 - CR Application to current**
- Time Estimation Reports
 - cr application backup time
 - cr application recovery time
- Progress Reports
 - bmc application group

CR Application to current

DB2 Subsystem: DJJ
Generated: 6/23/2017 8:47 AM

Definition Recoverability Report Details

Recoverability Exceptions for Backout: **NO**

- | | | | |
|-----------|--|--------------------------------------|------------------------------|
| 27 | | UNRECOVERABLE EVENT | View Details |
| 3 | | DATA SET NOT YET DEFINED | View Details |
| 1 | | MISSING RESOURCE(S) FROM MVS CATALOG | View Details |

DB2 Logging Environment

- Be in sync with System Programmers
- Active Log Pairs
 - More the better
- DB2 V10 – Add Active Logs on the fly
- Recovery Readiness
 - Write Archive Logs to DASD allow HSM to migrate
 - Attempting to avoid tape contention when needed for recovery
 - Quicker recovery to DASD
- Recovery Readiness Question
 - How long do we need to keep the logs around.



DB2 Personnel need to know how to operate

- Recovery Time – Outage
- Recovery Point – Data Loss
- Types of Recovery
 - Application
 - Different Points in Time
 - Subsystem Level
 - Typically think about Disaster Recovery
 - Plan B
 - Image Copies and Logs offsite
 - Local System Recovery
 - Bring back local system to a previous point in time



Application Recovery – Decisions, Decisions

- Determine what objects need to be recovered.
 - By Plan, Volume, Database
 - What objects are included in the above
- Where do I need to recover to?
 - Image Copy (which one)
 - Quiesce Point
 - Timestamp
 - Current
- Build the process ...
 - One recovery job or multiple
 - Log being used in recovery
 - Recover Indexes or Rebuild
 - Recover Backout an option?
 - Do all spaces actually need to be recovered
- Run the jobs
 - Sit and wait ... hopefully no abends.



Soldiers always have the best equipment

- Recovery Readiness and Preparation

- RECOVER/REBUILD Utility
- COPY Utility
- CHECK
- Log Tool
- Unload / Load
- Reorg
- Report Recovery

- DSN1LOGP
- DSN1PRNT
- DSN1COPY

The DB2 Log is your friend ...



- **Log Tool / Log Master**
 - Can everyone build and run the Log Tool ?
 - Easy to Simulate
 - What if you lose updates to your DB2 Objects
 - Recovery Point prior to Current
 - DB2 Logs were lost or compromised
 - Verify Data on Databases
 - Review the log activity
 - Find Recovery Points
 - Daily or Application Process
- **Important Equipment in today's Recovery Fight**

Other Facilities to Assist with Recoveries

- **Recovery Tools**

- **OUTCOPY ONLY**

- Build a Image Copy on demand

- **INDEP OUTSPACE**

- **DROPRECOVERY**

- **Infamous Drops**

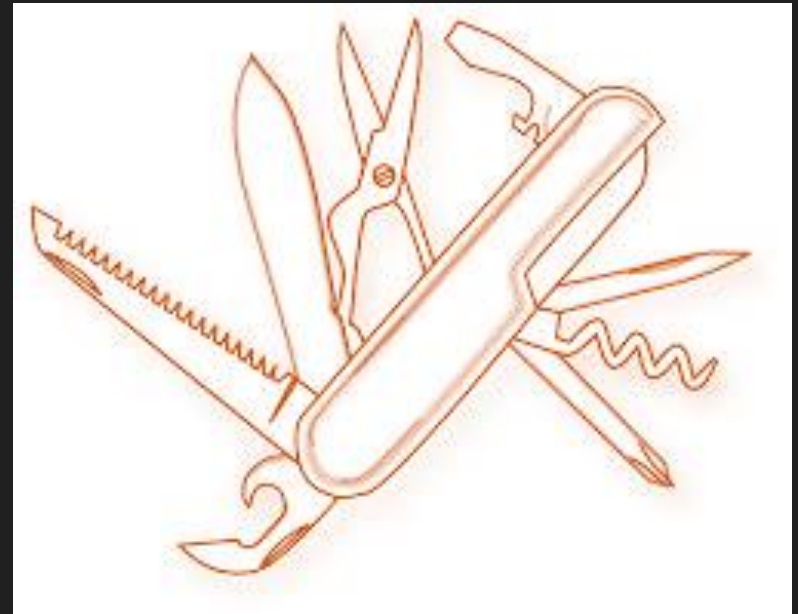
- **DROP RECOVERY**

- FULL Support

- **CREATE**

- **RECOVERY**

- **BIND, etc.**





Looks good on paper ... let Practice Recovery!!!

- **Who practices recovery?**
 - “We never do Recovery !!!”
- **Why Practice Recovery**
 - Recovery Time – Application Recovery SLAs
 - Software Functionality
 - Backup Strategy Confirmation
 - Other Recovery Options
- **What should I practice**
 - Recovery Utility
 - Log Tool
 - Building Recovery/Log JCL jobs



BMC Can help with Recovery Practice ...

- **BMC Software Recovery Management Solution**
 - **Simulation**
 - Actual Recovery Execution
 - **Estimation**
- **Simulation - Recoveries**
 - **Disaster Recovery**
 - **Local Subsystem Recovery**
 - **Local Application Recovery**
- **Estimation**
 - **Disaster Recovery**
 - Find problem objects
 - **Application Recovery**
- **Data Stored in DB2**
 - **Reports Available**





It is not always about Recovery

- **Recovery Resources used for other reasons**
 - Unloading DB2 Testing Data
 - Automated Drop Object Recovery
 - Migrating / Propagating Data Sources
 - BMC Copy Migration Feature
 - Auditing changes
 - Replay / Backout testing updates



Summary

- **No one should be a recovery expert**
- **However ...**
 - Recovery Readiness
 - Recovery Preparation
- **Recovery Equipment**
 - Exercise that equipment
 - It gets rusty
 - Need to be able to act quickly
 - Trust the Resources are Available
 - Meet the need of the business



**THANK
YOU**